

The Benefits of LiveText™

FOR STUDENTS

- Develop multiple, customized professional and personal e-Portfolios containing a variety of link and file types, including audio, video, and images.
- Access thousands of standards-based videos, images, and audio resources to enhance LiveText work.
- Share work and e-Portfolios with instructors, classmates, and potential employers to showcase skills and accomplishments.
- Receive immediate feedback from instructors beyond just a letter grade.
- Upload, store, and access all academic work with unlimited storage and 24/7 access. Never lose work and eliminate the cost of flash drives.
- See courses, assignments, due dates, and instructor assessments immediately upon login.
- Complete field experience, internship, and student teaching requirements in one centralized place.
- An average cost that comes out to less than \$20 a year with a membership that lasts for up to 5 years.

FOR FACULTY

- No manual uploading of assessment evidence. Assessment in LiveText is a natural part of courses with capabilities to grade, evaluate, and provide feedback to each student.
- Manage all assessment seamlessly from a streamlined Dashboard.
- Create assignments for courses that are tied to assessment rubrics, outcomes, and standards that can be copied from term to term.
- Use direct and indirect assessment tools, including blind, multiple, or third-party assessment, outcomes-aligned assessment, and surveys.
- Click once to generate instant rubric reports from the Dashboard.
- Generate aggregated and dis-aggregated reports on course outcomes and student progress.
- Create and maintain your own professional e-Portfolios to showcase scholarly work, service to the institution, and professional achievements for tenure and promotion.

FOR ADMINISTRATORS

- More effectively plan for assessment with tools to document expected student learning outcomes, align outcomes to institutional goals and standards, create curriculum maps, and develop and distribute custom rubrics tied to standards and outcomes for consistent assessment across the institution.
- Communicate assessment plans, goals, and outcomes across the institution in order to present a clear picture of what is expected of administrators, faculty, and students.
- Track progress of institutional and programmatic assessment plans.
- Generate data reports with aggregated summaries and drill downs for detailed analysis of student progress, course and instructor effectiveness, and student learning outcomes.
- Report annually or by term on outcomes and goals for departments, programs, units, and both academic and non-academic divisions.
- Analyze data trends to make continuous improvements to close the loop.
- Find all the tools needed to set strategic goals, address accreditation requirements, review program effectiveness, and integrate with existing LMS/CMS and Student Information Systems.



Your partner for continuous improvement.

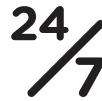
Click, Create & Complete

LiveText Benefits for Students

Easy to use and connecting you to your friends and classmates, LiveText is designed to help students stay organized, collaborate with instructors and classmates, and store all work online.



Develop multiple, customized professional and personal e-Portfolios containing a variety of links and file types, including audio, video, and images.



Upload, store, and access all of your academic work with unlimited storage and 24/7 access. Never lose work and eliminate the cost of flash drives.



Access thousands of standards-based videos, images, and audio resources to enhance your LiveText work with the LiveText Learn360® Membership.



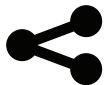
See your courses, assignments, due dates, and instructor assessments immediately upon login. You can even get email notifications so you never miss a step.



Share your work and e-Portfolios with instructors, classmates, and potential employers to showcase your skills and accomplishments.



Complete field experience, internship, and student teaching requirements in one centralized place.



Get social with LiveText... send and share work for review, receive immediate feedback from instructors, and collaborate with classmates.



An average cost that comes out to less than \$20 a year and your membership lasts for up to 5 years.



Essential e-Portfolios: Collect, Select, Reflect

LiveText™ e-Portfolio Benefits

- Demonstrate academic and professional growth over time.
- Connect content to learning outcomes and standards – providing evidence of meeting required state and professional standards.
- Share work with classmates, instructors, colleagues, and even potential employers.
- Upload all artifacts including documents, images, and multimedia files in one secure online location – acting like an external hard-drive to protect files from computer crashes, loss, or theft.
- Highlight specific accomplishments and skill sets by developing an unlimited number of e-Portfolios for future job-hunts, promotions, tenure, or for applying for certifications.
- Receive direct, immediate feedback from assessors.



e-Portfolio Q&A

How can faculty access student e-Portfolios for evaluation purposes?

LiveText allows students to send their e-Portfolios to instructors for review at any time and any number of times. Portfolios can also be used as artifacts in course-embedded assessments. Plus, instructors can receive email notifications when a student submits a portfolio, artifact, assignment, or document.

Can faculty easily download samples of student work for assessment?

Assessment of attached documents can easily take place in LiveText by opening the artifacts uploaded to any of the section(s) or page(s) of the portfolio. LiveText also has a video assessment feature.

How can we track when a student includes information in the portfolio that relates to certain goals?

Outcomes and standards can be tracked and mapped in LiveText within students' portfolios, assignments, and assessments linked to the portfolio.



Your partner for continuous improvement.

Unlimited Support Throughout the Process

Technical & Customer Support

LiveText provides the highest possible customer service to its customers. Students, faculty, and administrators can access support:

- By phone six days a week, with extended hours at the beginning and close of academic terms
- By email within your LiveText account; simply click the support link in the lower right corner for a response within one business day
- Through an integrated HelpCenter containing step-by-step instructions, FAQ's, and video tutorials
- Through complementary Faculty Online Training webinars scheduled three times a week




Your partner for continuous improvement.

Your Dedicated Implementation Coordinator

LiveText's comprehensive team of knowledgeable and highly trained Implementation Coordinators are always on call as back-ups to handle any requests. Administrators on your campus have access to your own dedicated Implementation Coordinator, who:

- Meets with key campus contacts for initial consultation to develop a customized implementation plan
- Serves as the primary contact for the main campus contacts
- Assists in the development of customized training and support documentation
- Provides remote and on-site training and consultation services to the campus' main contacts with respect to:
 - Meeting with your IT department to integrate LiveText with other learning and course management systems on your campus as well as your Student Information System
 - Designing templates and assessment instruments as needed
 - Demonstrating best practice use to produce the most efficient workflows and richest possible data

Never out of Reach

 **By Phone at**
1-866-LiveText
(1-866-548-3839)

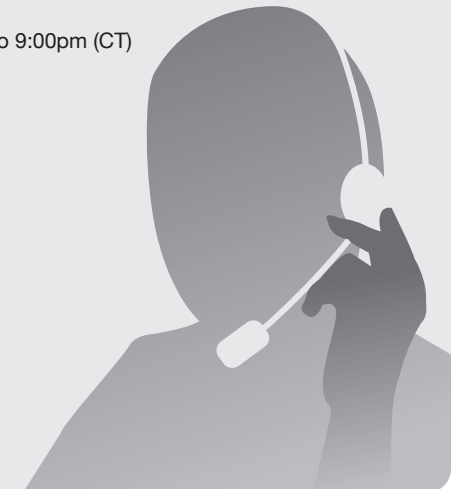
 **By Email at**
support@livetext.com

Regular Support Hours:

Monday to Thursday
7:00am to 9:00pm (CT)

Friday
7:00am to 6:00pm (CT)

Sunday
12:00pm to 9:00pm (CT)



LiveText™ Partners & Integrations

Technology Partners



Blackboard

Blackboard®

Authentication technology is considered a focal point in our ability to provide true enterprise software. In partnering with Blackboard®, we provide Single Sign-On Technology for Blackboard 9.1 SP4+ and 8.x.



Moodle™ & D2L®

We provide Single Sign-On Technology for Moodle™ 1.9 and 2.0 and Desire2Learn®, making access to LiveText seamless and easy.



The IMS Global Learning Consortium

Advances the technology that can affordably scale and improve educational participation and attainment. Together, we work to advocate the use of technology to support and transform education.



Your partner for continuous improvement.



Learn360®

Provides thousands of K-12 award-winning, standards-aligned multimedia. LiveText users can enhance their work with such multimedia.

Student Information Systems

Enjoy seamless use between LiveText and any Student Information System, including Datatel, Jenzabar, Oracle's PeopleSoft, and SunGard's Banner. We also have the ability to perform custom integrations.



Academic Partners

