

LOMA LINDA UNIVERSITY (LLU) STUDENT LOAN ACCOUNTS OFFICE IMPORTANT INFORMATION FOR MANAGING YOUR LLU CAMPUS BASED STUDENT LOANS SERVICED BY HEARTLAND ECSI

IMPORTANT INFORMATION TO READ AND KEEP IN YOUR RECORDS

Please visit the LLU Student Loan Accounts Office webpage at <https://llu.edu/campus-spiritual-life/student-services/financial-life/student-finance/student-loan-collections> and under “Resources” read and keep in your records the following documents that apply to the LLU campus-based student loans you borrowed from LLU.

- **Loma Linda University campus-based student loan summary sheet**-If you borrowed any campus-based student loans
- **Federal Perkins Loan Rehabilitation instructions**-If you borrowed Federal Perkins Loans
- **Federal Perkins Loan Cancellation information**-If you borrowed Federal Perkins Loans
- **How to apply for residency deferment on LLU private loans**-If you borrowed LLU private campus-based student loans
- **How to dispute a negative credit item reported on my student loans**-If you borrowed any campus-based student loans
- **How to contact the Department of Education Ombudsman’s Office**-If you borrowed Federal Perkins Loans
- **How are Federal student loans & other Title IV aid being reported to the National Student Loan Database System (NSLDS)**-If you borrowed Federal Perkins Loans
- **Important Info. for managing your LLU/ECSI Student loans**-If you borrowed any campus-based student loans

FEDERAL PERKINS LOAN CANCELLATION

To learn more about Federal Perkins loan cancellation, go to the LLU Student Loan Accounts Office webpage, review the Federal Perkins cancellation information sheet and call Heartland ECSI at 1-888-549-3274 if you have any questions.

STUDENT LOAN REPAYMENT PROGRAMS

To learn more about loan repayment programs, please visit the following web pages:

- **HRSA National Health Service Corps Loan repayment program** <https://nhsc.hrsa.gov/loan-repayment/nhsc-all-loan-repayment-programs-comparison>
- **HRSA Nurse Corps Loan repayment program**- <https://bhw.hrsa.gov/funding/apply-loan-repayment/nurse-corps>
- **HRSA Faculty Loan Repayment program** <https://bhw.hrsa.gov/funding/apply-loan-repayment/faculty-lrp>

HEARTLAND ECSI STUDENT LOAN SERVICING INFORMATION

If you have any questions regarding your LLU campus-based student loans, please contact LLU’s student loan servicer, Heartland ECSI at **1-888-549-3274**. You may also visit Heartland ECSI at <https://heartland.ecsi.net> to make payments, sign up for automatic payment withdraw, **update your contact information** and much more.

Payments sent by mail should be made payable to Loma Linda University, must include your Heartland ECSI loan account number(s), and be sent to Heartland ECSI to address #1 listed below. All correspondence, requests for deferment, forbearance, cancellation, and changes to your name or contact information should be sent to Heartland ECSI to address #2 listed below. Make sure to include your Heartland ECSI loan account number(s) on correspondence. Please do not mail correspondence or payments to the LLU Student Loan Accounts Office as ***they will be forwarded to Heartland ECSI resulting in a delay*** in processing.

Address #1 Loma Linda University
 C/O ECSI
 PO Box 1287
 Moon Township PA 15108

Address #2 Loma Linda University
 C/O ECSI
 PO Box 1289
 Moon Township PA 15108

STUDENT LOANS ARE REPORTED TO THE CREDIT BUREAU

Loma Linda University’s policy is not to change or delete any credit reporting unless the University has reported in error. Failure to receive a bill does not relieve you of your obligation to make timely monthly payments and/or submit requests for deferment, forbearance, or cancellation on time.

DO NOT DEFAULT ON YOUR STUDENT LOANS!

Revised 4/7/2026