

International Student Deposits & Payments

Payment Options

For most programs, International Students are required to pay an advanced deposit of \$8,000.00 before their I-20 can be issued. This deposit will be held in the LLU student account for the duration of the student's program. It will be credited to their account during the start of the last quarter or term in their program, upon written request.

Some programs have special procedures and rates for their deposit requirements that replace the general \$8,000 deposit. See **Special Cases** under the **Refund Policy** section for program specific deposits.

All deposit payments and tuition and fee payments can be made by the following methods:

- 1) **Checks or demand drafts** should be made payable to “Loma Linda University” and include the student's name and identification number noted. The mailing address is:

Student Finance Office
Loma Linda University
11139 Anderson Street
Loma Linda, CA 92350-1735

- 2) **Online credit card payments** can be made through the LLU Student Portal. Login to Banner Web (aka LLU Student Portal) and navigate to the Student Finance “Payment” page. The student would first need to contact Student Finance so a “Deposit Memo” can be posted to their student account. This will give them a balance due, and will allow them to make the online payment using ACH, Credit/Debit card, or Flywire
 - a. Options to login to LLU Student Portal:
 - i. LLU Email and email password – [login here](#)
 - ii. LLU Student ID number and Pin – [login here](#)

For login assistance, including a forgotten password, please contact LLU IT Helpdesk: lluhelpdesk@llu.edu or call (909) 558-8053

To request a “Deposit Memo” to be placed on your student account on LLU Portal, please contact Student Finance: stfin@llu.edu or call (909) 558-4520

- 3) **Online bank transfers** can be made using your native non-U.S. currency using *Flywire* – <https://llu.flywire.com> – note that this service has discounted exchange rates, is most direct between your accounts to LLU, and is quite trouble-free.

Additional information about payments with native currency and contact information for Student Finance Office can be found on their [website](#).

****Note:** If a relative, friend, or other financial sponsor wishes to make financial payments on the student's behalf, please see the attached ***Parent/Other Party Access*** guide and follow the

instructions to designate them to make a payment(s). Student Finance will not accept their payment(s) until the student has designated them as an authorized payer through the LLU Student Portal.

Refund Policy

Deposits are fully refundable for students who cannot start their program on time, are denied a visa, or choose to withdraw from their program at any time. Students who are unable to obtain the F-1 student visa are allowed to choose to either defer their acceptance to a later term (if this option is available) or to withdraw completely.

Special Cases: Students in the MD and DDS programs are required to pay tuition and fees for the entire first year in order to receive their I-20. PharmD students are required to pay tuition and fees for the fourth year of their program. Students in Public Health (Masters and Doctorate) programs are required to pay \$1,000 as their International Student Deposit (instead of the regular \$8,000 amount), in addition to paying a set rate for the first quarter of tuition and fees.

For these special cases, students are eligible for a full deposit refund under the following circumstances:

- They are a new MD, DDS, or Public Health student and decide to defer or withdraw their acceptance
- They are a new PharmD student and defer or withdraw their acceptance OR a current PharmD student and withdraw from the program

Refunds Processing

- 1) For those who paid their deposit by Check and Demand Draft:
 - a. Refunds are issued as a check from Student Finance and mailed by International Student and Scholar Services. Estimated processing time is from 2 – 4 weeks.
****Note:** the student will be charged the FEDEX or USPS courier mailing fee and this amount will be taken out of their deposit before the refund check is issued.
- 2) For those who paid their deposit by Credit Card:
 - a. Refunds are made to the same credit card, only. Estimated processing time is from 1 – 3 weeks.
 - b. If the card is no longer active, the student will receive the refund as a check from Student Finance. The check will be mailed by International Student and Scholar Services, minus the courier fee to mail the check. Estimated processing time is from 2 – 4 weeks.
- 3) For those who paid their deposit by Bank Transfer or Flywire:
 - a. Refunds can be issued as a transfer back to the account that sent the payment. If the deposit cannot be transferred back, the refund is issued as a check and mailed to the student minus the courier fee to mail the check. Estimated processing time is from 3 – 8 weeks since refunds are processed through both Student Finance and the LLU Accounting offices.