

Enrollment Verification



A Guide for Institution of Higher Learning (IHL) Students

Post-9/11 GI Bill® students attending **IHL facilities** who receive Monthly Housing Allowance (MHA) and/or kicker payments are required to verify enrollment at the end of each month. This applies to IHL students with terms starting **on or after December 17, 2021**.

Step 1 Opt-In

Post-9/11 GI Bill housing and kicker payments now require **monthly enrollment verification**. Would you like to submit yours via text? Please reply Yes or No.

Yes

For a quick and easy experience, **VA highly recommends using text message verification**. When your enrollment is processed by VA, you will receive a text message from VA to opt into text message verification.¹

- ▶ **Reply "YES" to opt-in.** You will receive a text confirming you have opted in.
 - The text message link will expire in **14 days**. After that, you will be automatically enrolled in email verification.
- ▶ If you **reply "NO"** or cannot receive texts, you will be automatically enrolled in email verification.

Step 2 Verify

Did you remain enrolled in your courses this month as certified? **Please reply Yes or No.** If you have dropped all of your courses, you must reply No.

Yes

OR

Inbox
Action Required
VA
Please choose one of these options within 14 days to verify your enrollment status.

Yes, my enrollment is the same.

No, my enrollment has changed.

Text: On the last day of each month, you will receive a text message requesting enrollment verification for that month.

- ▶ **Reply "YES"** to verify your enrollment.
 - If you don't reply within **6 days**, the conversation will close and you will need to call the **Education Call Center (ECC) at 1-888-GIBILL-1 (1-888-442-4551)** to verify your enrollment.
- ▶ If your enrollment status has changed, **reply "NO."** Please contact your School Certifying Official (SCO) to ensure your enrollment record with VA has been adjusted.²

Email: If you opted out of text messages and/or have enrolled in email verification, **on the last day of each month**, you will receive an email requesting enrollment verification for that month.

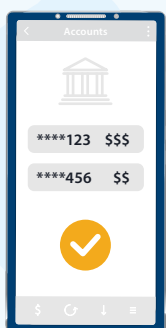
- ▶ **Select "Yes, my enrollment is the same"** to verify your enrollment.
 - If you don't select a response within **14 days**, the conversation will close and you will need to call the ECC to verify your enrollment.
- ▶ If your enrollment status has changed, **select "No, my enrollment has changed."** Please contact your SCO to ensure your enrollment record with VA has been adjusted.

Step 3 Payments

If you verify enrollment each month and still qualify to receive MHA and/or kicker benefits, your payments will continue uninterrupted.



If you fail to verify for two consecutive months, your MHA and/or kicker will be placed on hold. You will need to call the ECC to verify your enrollment and have your payments released.



Visit our [website](#) and review our [FAQs](#) to learn more.
Stay tuned for more details in the coming months.



¹ Non-College Degree (NCD) facility students who are already verifying their enrollment can opt into email verification by calling the ECC at 1-888-GIBILL-1 (1-888-442-4551) domestically or 001-918-781-5678 internationally.

² To find your SCO, go to the [GI Bill Comparison Tool](#) and search for your school.